#### IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

JOHN TC YEH,

Plaintiff

CIVIL ACTION NO. 3:18-CV-943

UNITED STATES BUREAU OF

PRISONS, et al.

v.

Respondent

#### DECLARATION OF E. FRYMOYER

#### I, E. Frymoyer, hereby state:

- 1. I am employed by the Federal Bureau of Prisons (BOP) as an Attorney Advisor at the United States Penitentiary in Lewisburg, Pennsylvania (USP Lewisburg).
- 2. I certify the documents attached to this declaration:
  - a. are true and correct copies of records maintained by the BOP;
  - b. were created at or near the time of the occurrence of the matters reflected therein by someone with knowledge; and
  - c. were made by the BOP as a regular practice.

I am a custodian of the documents or am otherwise qualified to execute this certification, pursuant to Fed. R. Evid. 803(6) and 902(11).

- 3. John TC Yeh, Register No. 50807-037, is a federal inmate serving a one hundred eight (108) month sentence imposed by the U.S. District Court for the District of New Jersey for Conspiracy to Commit Mail Fraud. Yeh is currently confined at the Federal Correctional Institution in Minersville, Pennsylvania (FCI Schuylkill) in the satellite camp. His projected release date is October 14, 2019 via good conduct time release. Attachment A, Public Information.
- 4. The BOP has established a multi-tier system whereby a federal prisoner may seek formal review of any aspect of his imprisonment. See 28 C.F.R. §§ 542.10-542.19. Before seeking formal review, an inmate must first attempt to resolve the matter informally by presenting his complaint to staff on an Informal Resolution Attempt form commonly referred to as a BP-8. 28 C.F.R. § 542.13(a). If informal resolution is unsuccessful, the

inmate may then seek relief from the Warden with the submission of a Request for Administrative Remedy, commonly referred to as a BP-9. 28 C.F.R. 542.14. The deadline for completion of the BP-8 and submission of the BP-9 is twenty days from the date of the event which is the subject of the remedy.1 Id. The Warden has twenty calendar days to respond. 28 C.F.R. § 542.18. If an inmate is dissatisfied with the Warden's response, he has twenty days from the date of the response to file a Regional Administrative Remedy Appeal, or BP-10, with the Regional Director. 28 C.F.R. § 542.15(a). The Regional Director has thirty days to respond to the appeal. 28 C.F.R. § 542.18. If the response of the Regional Director is not satisfactory to the inmate, he may then file a Central Office Administrative Remedy Appeal, or BP-11, with the BOP's Central Office within thirty days of the Regional Director's response. 28 C.F.R. § 542.15(a). Central Office has forty days to respond to the appeal. 28 C.F.R. § 542.18. An inmate's appeal to the Central Office is the final administrative level of appeal in the BOP. 28 C.F.R. 542.14(b). No administrative remedy appeal is considered to have been fully exhausted until it is decided on its merits by the BOP's Central Office. 28 C.F.R. §§ 542.10-542.19.

- 5. An administrative remedy may be rejected at any level if not properly or timely submitted. If a remedy is rejected, it is returned to the inmate and the inmate is provided with a written notice explaining the reason for rejection. 28 C.F.R. § 542.17(b). The BOP does not ordinarily maintain a copy of an administrative remedy that has been rejected. A rejection of an administrative remedy is not a decision on the merits.
- 6. Each administrative remedy filed by an inmate is given an identification number upon submission. Each number is then followed by a letter representing the level at which that particular remedy was filed. "F" means the remedy was filed with the Warden at the institution level. "R" indicates the remedy was filed with the Regional Director. "A" means the remedy was filed with the Central Office. The letter is then followed by a number to indicate how many times that remedy was filed or re-filed at that level.
- 7. The BOP maintains a computerized index of all administrative remedies and appeals filed by inmates in its SENTRY database. The attached Administrative Remedy Generalized Retrieval documents all of the administrative remedies filed by inmate Fields while in BOP custody. The Administrative Remedy Generalized Retrieval provides details concerning each remedy filed by inmate Yeh including the administrative remedy ID number, the date the remedy was received, an abstract (description) of the issue(s) raised, the three-letter code of the facility where the event occurred, the date the remedy was responded to, the status code, and the status reason. If the "status code" indicates that the remedy was rejected ("REJ"), then a three-letter code is provided to indicate the reason(s) why the remedy was rejected and how it may be resubmitted. Attachment B, Administrative Remedy Generalized Retrieval.

<sup>1</sup> An exception applies in cases where an inmate is challenging a DHO decision or believes the issue he is raising is sensitive and his safety or well-being would be placed in danger if known at the institution. In those cases, the administrative remedy appeal is filed directly to the Regional Director within twenty (20) calendar days rather than being initiated at the institution level. 28 C.F.R. §542.14(d)(1),(2).

- 8. During his incarceration, inmate Yeh has exhausted only one administrative remedy. On March 4, 2015, Yeh submitted Administrative Remedy 812650-F1. The request was rejected the same day because he did not attempt informal resolution prior to submitting the remedy request, he did not submit his request through his counselor, and he did not submit his request on the proper BP-9 form. He was instructed to re-submit his request in proper form. On March 13, 2015, he submitted Administrative Remedy 812650-F2. In his administrative remedy, Yeh requested a videophone, sign language interpreters, and auxiliary aids such as vibrating alarm clocks, pagers, vibrating bed devices, and message boards. His request was denied by the Warden on March 25, 2015. Attachment C, Administrative Remedy 812650-F2. He appealed to the Regional Director, filing Administrative Remedy 812650-R1 on March 30, 2015. On April 29, 2015, the Regional Director denied his appeal. Attachment D, Administrative Remedy 812650-R1. Finally, on May 12, 2015, he appealed to BOP's Central Office, filing Administrative Remedy 812650-A1. His appeal was denied on July 1, 2015. Attachment E, Administrative Remedy 812650-A1.
- 9. The procedures set forth in 28 C.F.R. § 39.170 provide an additional avenue for exhaustion of claims alleging discrimination on the basis of handicap in programs or activities conducted by the Department of Justice. Yeh, with the assistance of counsel, has complied with these procedures. In those proceedings he requested a videophone, sign language interpreters, and certain auxiliary aids to facilitate emergency notifications. On February 5, 2018, the Acting Complaint Adjudication Officer for the Department of Justice issued a decision pursuant to the authority provided by 28 C.F.R. § 39.170.

I hereby state under penalty of perjury pursuant to the provisions of 28 U.S.C. § 1746 that the above is accurate to the best of my knowledge.

7/2/18 Date

Attorney Advisor

USP Lewisburg

LEWQ5 \*
PAGE 001 \* PUBLIC INFORMATION INMATE DATA \* 06-27-2018 \* 12:20:51

AS OF 06-27-2018

REGNO..: 50807-037 NAME: YEH, JOHN TC

RESP OF: SCH

PHONE..: 570-544-7100 FAX: 570-544-7224

RACE/SEX...: ASIAN/PAC.ISL. / MALE

AGE: 71

PROJ REL MT: GOOD CONDUCT TIME RELEASE PAR ELIG DT: N/A PROJ REL DT: 10-14-2019 PAR HEAR DT:

#### Case 3:18-cv-00943-MCC Document 24-1 Filed 07/24/18 Page 5 of 21

PUBLIC INFORMATION LEW05 06-27-2018 PAGE 002 INMATE DATA 12:20:51

AS OF 06-27-2018

REGNO..: 50807-037 NAME: YEH, JOHN TC

RESP OF: SCH

PHONE..: 570-544-7100 FAX: 570-544-7224

HOME DETENTION ELIGIBILITY DATE: 04-14-2019

THE FOLLOWING SENTENCE DATA IS FOR THE INMATE'S CURRENT COMMITMENT.

THE INMATE IS PROJECTED FOR RELEASE: 10-14-2019 VIA GCT REL

-----CURRENT JUDGMENT/WARRANT NO: 010 -----

COURT OF JURISDICTION....: NEW JERSEY

DOCKET NUMBER..... 3:09CR856 (JAP) 01

JUDGE....: PISANO DATE SENTENCED/PROBATION IMPOSED: 11-30-2011 DATE COMMITTED..... 01-30-2012

HOW COMMITTED..... US DISTRICT COURT COMMITMENT

PROBATION IMPOSED..... NO

FELONY ASSESS MISDMNR ASSESS FINES COSTS

NON-COMMITTED.: \$100.00 \$00.00 \$00.00 \$00.00

RESTITUTION...: PROPERTY: NO SERVICES: NO AMOUNT: \$20,000,000.00

OFFENSE CODE...: 150

OFF/CHG: 18:1349{18:1341} CONSP TO COMMIT MAIL FRAUD.(CT-4)

SENTENCE PROCEDURE..... 3559 PLRA SENTENCE

SENTENCE IMPOSED/TIME TO SERVE.: 108 MONTHS TERM OF SUPERVISION..... 3 YEARS DATE OF OFFENSE..... 07-31-2009

LEWQ5 \* PUBLIC INFORMATION \* 06-27-2018
PAGE 003 OF 003 \* INMATE DATA \* 12:20:51
AS OF 06-27-2018

REGNO..: 50807-037 NAME: YEH, JOHN TC

RESP OF: SCH

PHONE..: 570-544-7100 FAX: 570-544-7224

----- 010 ------CURRENT COMPUTATION NO: 010 -----

COMPUTATION 010 WAS LAST UPDATED ON 01-31-2012 AT DSC AUTOMATICALLY COMPUTATION CERTIFIED ON 02-01-2012 BY DESIG/SENTENCE COMPUTATION CTR

THE FOLLOWING JUDGMENTS, WARRANTS AND OBLIGATIONS ARE INCLUDED IN CURRENT COMPUTATION 010: 010 010

DATE COMPUTATION BEGAN....: 01-30-2012
TOTAL TERM IN EFFECT....: 108 MONTHS
TOTAL TERM IN EFFECT CONVERTED.: 9 YEARS
EARLIEST DATE OF OFFENSE...: 07-31-2009

JAIL CREDIT....: FROM DATE THRU DATE

11-18-2009 11-19-2009
04-29-2011 04-29-2011

05-09-2011 06-24-2011

TOTAL PRIOR CREDIT TIME....: 50
TOTAL INOPERATIVE TIME....: 0
TOTAL GCT EARNED AND PROJECTED.: 423
TOTAL GCT EARNED....: 324

STATUTORY RELEASE DATE PROJECTED: 10-14-2019 EXPIRATION FULL TERM DATE....: 12-10-2020

TIME SERVED...... 6 YEARS 6 MONTHS 18 DAYS

PERCENTAGE OF FULL TERM SERVED..: 72.7

PROJECTED SATISFACTION DATE....: 10-14-2019 PROJECTED SATISFACTION METHOD...: GCT REL

# Case 3:18-cv-00943-MCC Document 24-1 Filed 07/24/18 Page 7 of 21

LEWQ5	*ADMINISTRAT	IVE REME	DY GENE	RALIZED RETRI	EVAL *	06-29-2018
PAGE 001 OF					(	09:44:58
FUNCTION:	L-P SCOPE: RE	G EQ 5	0807-03	OUTPUT	FORMAT: FUL	L
LIMITED	TO SUBMISSION	S WHICH	MATCH A	LL LIMITATION	S KEYED BELO	WC
DT RCV: FROM	THRU			STS: FROM		
DT STS: FROM _	TO DAYS	BEFORE	"OR" FRO	OM TO	DAYS AFTER	DT RDU
DT TDU: FROM	TO DAYS	BEFORE	"OR" FRO	OT MO	DAYS AFTER	DT TRT
STS/REAS:						
SUBJECTS:						
EXTENDED: _ REM	MEDY LEVEL: _	_	I	RECEIPT:	"OR" EXTE	NSION:
RCV OFC : EQ _		_			_	
TRACK: DEPT:				100000		
PERSON:						
TYPE:						
EVNT FACL: EQ					· ·	
RCV FACL.: EQ					Water Control	**************************************
RCV UN/LC: EQ						
RCV QTR: EQ						
ORIG FACL: EQ						
ORG UN/LC: EQ		_				
ORIG QTR.: EQ						
_						

LEW05 \*ADMINISTRATIVE REMEDY GENERALIZED RETRIEVAL \* 06-29-2018 PAGE 002 OF \* FULL SCREEN FORMAT

REGNO: 50807-037 NAME: YEH, JOHN

RSP OF...: SCH UNT/LOC/DST: CAMP QTR.: E04-008L RCV OFC: SCH

RSP OF...: SCH UNT/LOC/DST: CAMP

REMEDY ID: 812650-F1 SUB1: 35DC SUB2: DATE RCV: 03-04-2015

UNT RCV..:CAMP QTR RCV.: E03-005U FACL RCV: SCH

UNT ORG..:CAMP QTR ORG.: E03-005U FACL ORG: SCH

EVT FACL.: SCH ACC LEV: SCH 2 NER 1 BOP 1 RESP DUE:

ABSTRACT .: WANTS CERTIFIED ASL INTERPRETER

STATUS DT: 03-04-2015 STATUS CODE: REJ STATUS REASON: INF CON FRM RSF

INCRPTNO.: RCT: EXT: DATE ENTD: 03-04-2015

REMARKS..:

REGNO: 50807-037 NAME: YEH, JOHN

RSP OF...: SCH UNT/LOC/DST: CAMP

REMEDY ID: 812650-F2 SUB1: 35DC SUB2: DATE RCV: 03-13-2015

UNT RCV..:CAMP QTR RCV.: E03-005U FACL RCV: SCH

UNT ORG..:CAMP QTR ORG.: E03-005U FACL ORG: SCH

EVT FACL: SCH ACC LEV: SCH 2 NER 1 BOP 1 RESP DUE: THU 04-02-2015

ABSTRACT.: WANTS ASL INTERPRETER

STATUS DT: 03-25-2015 STATUS CODE: CLD STATUS REASON: DNY INCRPTNO.: RCT: P EXT: DATE ENTD: 03-13-2015

LEWQ5 \*ADMINISTRATIVE REMEDY GENERALIZED RETRIEVAL \* 06-29-2018
PAGE 003 OF \* FULL SCREEN FORMAT \* 09:44:58

REGNO: 50807-037 NAME: YEH, JOHN RSP OF...: SCH UNT/LOC/DST: CAMP QTR.: E04-008L RCV OFC: NER REMEDY ID: 812650-R1 SUB1: 35DC SUB2: DATE RCV: 03-30-2015
UNT RCV.:CAMP QTR RCV.: E03-005U FACL RCV: SCH
UNT ORG.:CAMP QTR ORG.: E03-005U FACL ORG: SCH
EVT FACL.: SCH ACC LEV: SCH 2 NER 1 BOP 1 RESP DUE: WED 04-29-2015

ABSTRACT.: WANTS ASL INTERPRETER

STATUS DT: 04-29-2015 STATUS CODE: CLD STATUS REASON: DNY INCRPTNO.: RCT: P EXT: DATE ENTD: 03-31-2015

REMARKS..:

REGNO: 50807-037 NAME: YEH, JOHN

RSP OF...: SCH UNT/LOC/DST: CAMP

REMEDY ID: 812650-A1 SUB1: 35DC SUB2: DATE RCV: 05-12-2015

UNT RCV..:CAMP QTR RCV.: E03-005U FACL RCV: SCH

UNT ORG.::CAMP QTR ORG.: E03-005U FACL ORG: SCH

EVT FACL.: SCH ACC LEV: SCH 2 NER 1 BOP 1 RESP DUE: SAT 07-11-2015

ABSTRACT.: REQ ACCOMMODATIONS FOR BEING DEAF

STATUS DT: 07-01-2015 STATUS CODE: CLD STATUS REASON: DNY INCRPTNO.: RCT: P EXT: P DATE ENTD: 06-12-2015

LEW05 LEWQ5 \*ADMINISTRATIVE REMEDY GENERALIZED RETRIEVAL \* 06-29-2018
PAGE 004 OF \* FULL SCREEN FORMAT \* 09:44:58

REGNO: 50807-037 NAME: YEH, JOHN

RSP OF...: SCH UNT/LOC/DST: CAMP

REMEDY ID: 882915-F1 SUB1: 35DC SUB2: DATE RCV: 11-17-2016

UNT RCV.:CAMP QTR RCV.: E04-008L FACL RCV: SCH

UNT ORG.:CAMP QTR ORG.: E04-008L FACL ORG: SCH

EVT FACL: SCH ACC LEV: SCH 1 NER 2 RESP DUE: WED 12-07-2016

ABSTRACT.: REQUESTING SIGN LANGUAGE INTERPRETER FOR ACE CLASS STATUS DT: 12-07-2016 STATUS CODE: CLD STATUS REASON: DNY INCRPTNO.: RCT: P EXT: DATE ENTD: 11-17-2016

REMARKS..:

REGNO: 50807-037 NAME: YEH, JOHN

RSP OF...: SCH UNT/LOC/DST: CAMP

REMEDY ID: 885073-F1 SUB1: 11GC SUB2: DATE RCV: 12-08-2016

UNT RCV..:CAMP QTR RCV.: E04-008L

UNT ORG..:CAMP QTR ORG.: E04-008L

EVT FACL.: SCH ACC LEV: SCH 1

ABSTRACT: MOVIES SHOWN WITHOUT SUBTITLES

ABSTRACT.: MOVIES SHOWN WITHOUT SUBTITLES

STATUS DT: 12-19-2016 STATUS CODE: CLG STATUS REASON: PAR INCRPTNO.: RCT: P EXT: DATE ENTD: 12-08-2016

LEWQ5 \*ADMINISTRATIVE REMEDY GENERALIZED RETRIEVAL \* 06-29-2018
PAGE 005 OF \* FULL SCREEN FORMAT \* 09:44:58

REGNO: 50807-037 NAME: YEH, JOHN

RSP OF...: SCH UNT/LOC/DST: CAMP QTR.: E04-008L RCV OFC: NER

REMEDY ID: 882915-R1 SUB1: 35DC SUB2: DATE RCV: 12-12-2016

UNT RCV..:CAMP QTR RCV.: E04-008L FACL RCV: SCH

UNT ORG..:CAMP QTR ORG.: E04-008L FACL ORG: SCH

EVT FACL.: SCH ACC LEV: SCH 1 NER 2 RESP DUE: ABSTRACT.: REQUESTING SIGN LANGUAGE INTERPRETER FOR ACE CLASS STATUS DT: 12-13-2016 STATUS CODE: REJ STATUS REASON: IRO OTH RSR

INCRPTNO.: RCT: EXT: DATE ENTD: 12-13-2016

REMARKS..: YOU DID NOT SUBMIT AN ORIGINAL DUPLICATE (ONE OF THE

BLUE CARBON COPIES) OF THE BP9.

REGNO: 50807-037 NAME: YEH, JOHN

REMEDY ID: 885926-R1 SUB1: 13GM SUB2: DATE RCV: 12-14-2016
UNT RCV.:CAMP QTR RCV.: E04-008L FACL RCV: SCH
UNT ORG.:CAMP QTR ORG.: E04-008L FACL ORG: SCH
EVT FACL: SCH ACC LEV:

ABSTRACT COMPASSIONER

ABSTRACT.: COMPASSIONATE RELEASE REQUEST

STATUS DT: 12-15-2016 STATUS CODE: REJ STATUS REASON: INS OTH

INCRPTNO.: RCT: EXT: DATE ENTD: 12-15-2016 REMARKS..: YOU MUST FILE A BP9 TO THE WARDEN. AFTER YOU

RECEIVED THE WARDEN'S RESPONSE TO YOUR BP9 YOU MAY

FILE TO THE REGIONAL OFFICE.

LEWO5 \*ADMINISTRATIVE REMEDY GENERALIZED RETRIEVAL \* 06-29-2018 PAGE 006 OF \* FULL SCREEN FORMAT \* 09:44:58

REGNO: 50807-037 NAME: YEH, JOHN

RSP OF...: SCH UNT/LOC/DST: CAMP

REMEDY ID: 882915-R2 SUB1: 35DC SUB2: DATE RCV: 12-19-2016

UNT RCV..:CAMP QTR RCV.: E04-008L FACL RCV: SCH

UNT ORG..:CAMP QTR ORG.: E04-008L FACL ORG: SCH

EVT FACL: SCH ACC LEV: SCH 1 NER 2 RESP DUE: WED 01-18-2017

ABSTRACT.: REQUESTING SIGN LANGUAGE INTERPRETER FOR ACE CLASS STATUS DT: 01-18-2017 STATUS CODE: CLD STATUS REASON: DNY INCRPTNO.: RCT: P EXT: DATE ENTD: 12-20-2016

REMARKS..:

REGNO: 50807-037 NAME: YEH, JOHN

REMEDY ID: 886834-F1 SUB1: 31ZC SUB2: DATE RCV: 12-23-2016

UNT RCV.:CAMP QTR RCV.: E04-008L FACL RCV: SCH

UNT ORG.:CAMP QTR ORG.: E04-008L FACL ORG: SCH

EVT FACL: SCH ACC LEV:

ABSTRACT: COMPAGE CONTENT OF THE PROPERTY OF THE PROPERTY

ABSTRACT.: COMPASSIONATE RELEASE/REDUCTION IN SENTENCE

STATUS DT: 12-23-2016 STATUS CODE: REJ STATUS REASON: CON INF RSF

INCRPTNO.: RCT: EXT: DATE ENTD: 12-23-2016 REMARKS..: YOU DID NOT FILE A BP8 BEFORE FILING THE BP9.

YOU CANNOT SEND THE BP9 THROUGH THE MAIL. IT HAS TO

BE HANDED TO YOUR COUNSELOR.

LEW05 \*ADMINISTRATIVE REMEDY GENERALIZED RETRIEVAL \* 06-29-2018 PAGE 007 OF 007 \* FULL SCREEN FORMAT

REGNO: 50807-037 NAME: YEH, JOHN

REMEDY ID: 888003-F1 SUB1: 31ZC SUB2: DATE RCV: 01-06-2017
UNT RCV.:CAMP QTR RCV.: E04-008L FACL RCV: SCH
UNT ORG.:CAMP QTR ORG.: E04-008L FACL ORG: SCH
EVT FACL: SCH ACC LEV: SCH 1 RESP DUE: THU 01-26-2017
ABSTRACT: APPEALING DECISION ON COURT

ABSTRACT.: APPEALING DECISION ON COMPASSIONATE RELEASE STATUS DT: 01-17-2017 STATUS CODE: CLD STATUS REASON: DNY INCRPTNO.: RCT: P EXT: DATE ENTD: 01-09-2017

Page 14 of 21

. U.S. DEPARTMENT OF JUSTICE

DATE

Part B- RESPONSE

#### REQUEST FOR ADMINISTRATIVE REMEDY

SIGNATURE OF REQUESTER

Federal Bureau of Prisons

Type or use ball-point pen. If attachments a	re needed, submit four copies. Add	itional instruct	ions on reverse! V Kill
om: YEH, John T.C.			
LAST NAME, FIRST, MIDDLE INITIAL	REG. NO.	UNIT	INSTITUTION
art A- INMATE REQUEST		$V_{V_{i}}$	4.4.1.5.1.1.7.1
Since I have been Re	quester for Psyd	rology &	service wide
an ASI interpretar over 3	Gears, I am st	11 wans	they to have
a face-face meeting with	. psychologist.	uth A	Is Cointerpreter.
Since I have been Red an ASL interpreter over 3 a face-face meeting with I'm included the copy	d explanation +	fn you	v reviewing.
I'm placing this form in on March 11, 2015, T	the mind box a	· my	Camp un. + # 1
on March 11, 2015, T	hank you in a	dvanc	
	Since	vele,	
MARCH 11 2015		anice	_

re-Amelod

		vious editions not usable		BP-229(13) APRII 1982
	DATE	RECIPIENT'S SIGNA	ATURE (STAFF MEMBER	)
SUBJECT: _	LAST NAME, FIRST, MIDDLE INITIAL	REG. NO.	UNIT	INSTITUTION
Part C- R urn to:		OFF NO	LINET	NETITITION
			CASE NUMBER:	
FIRST C	OPY: WARDEN'S ADMINISTRATIVE REMEDY FI	LE	CASE NUMBER:	012650-12
If dissatisfied w	with this response, you may appeal to the Regional Director. You	appeal must be received in the Region		lays of the date of this response.
	DATE	W	ARDEN OR REGIONAL	DIRECTOR

My name is John Tsu-Chih Yeh and I am 68 years old profoundly deaf Chinese American who has served 36 months of a 108 month sentenced for mail fraud. I was born deaf, and learned English and American Sign Language (my primary language) when I was fifteen years old. Despite not having a history of psychiatric disability, I currently am seeking counseling because the three years I have spent at the camp being completely isolated. Specifically, the prisons failure to provide reasonable accommodations under the Rehabilitation Act have made it impossible for me to effectively communicate with other inmates and staff, communicate with my family members, or access programs, services and activities at the facility. All of this has taken a serious toll on my mental health.

#### The prison does not provide:

- 1. equal access to an effective telecommunication device for the deaf (e.g., videophone);
- 2. Qualified American Sign Language interpreters to enable me to communicate effectively with medical, mental healthcare professionals, institution staff, educational and vocational instruction, religious clergy, work program managers and coordinators and disciplinary officers; and
- 3. Access to auxiliary aids to be notified of emergencies or any other events/announcements (e.g., vibrating pager, visual/vibrating alarms, vibrating watch, and/or message boards).

All of these are required according to federal disability rights law for people who, like me, have a disability and are housed in a federal prison.

# Appropriate and Effective Telecommunication Device

I can not use the telephone in the same way as a hearing person. American Sign Language is my primary means of communication. Having access to a videophone ensures effective and accessible communication for me. Moreover, the Federal Communications Commission banned telephone calls from TTYs to videophones. As such, without a videophone there is no way for me to contact my family, all of whom also are deaf. Regular access to a videophone would allow me to remain in touch with my deaf and hearing family, friends and attorney outside of the camp.

On Sent Liber 24<sup>th</sup>, 2013 I made a request for videophone and received a declination letter from the Trust Fund Specialist on September 26<sup>th</sup>, 2013. There is a TTY in the staff office, but it is ineffective in communicating with my family, as no one longer owns a TTY device, which is an obsolete technology. My family only has videophones.

II. Interpretive Services for Medical Treatment and Prison Services / Proceedings

When I reported to serve my term on January 30, 2012, I was not provided a qualified American Sign Language interpreter (either in person or via Video Remote Interpreting) to effectively communicate the standard orientation and procedure for entering camp. I was at significant disadvantage as compared to other hearing inmates.

Thereafter, all of the activities/services/proceedings I have participated in were without a qualified American Sign Language interpreter. I am frequently by myself without the ability to participate in general activities and events that are made available to all other inmates. Furthermore, I do not have means of communicating with other inmates or staff.

#### Necessary Auxiliary Aids for Effective Communication and Safety

I do not have access to visual safety alarm nor means to facilitate communication such as visual pagers or other auxiliary aids (e.g., vibrating alarm clocks, pagers, vibrating bed devices or message boards to ensure that I have information about safety and that ensures effective communication with staff and inmates). I do not have a mechanism to be alerted of announcement made over the public address speaker system, such as meal announcements, count calls and meetings. I do not have a vibrating watch or bed device that would provide me with non-aural alarm notifications to timely attend scheduled activities.

#### IV. Conclusion

I am filing this grievance to put the prison on notice that as a "qualified individual with a disability," the Rehabilitation Act requires that the prison provide the following at minimum:

- 1. Equal access to an effective telecommunication device for the deaf (e.g., videophone);
- 2. Qualified American Sign Language interpreters to enable me to communicate effectively with medical, mental healthcare professionals. institution staff, educational and vocational instruction, religious clergy, work program managers and coordinators and disciplinary officers; and
- 3. Access to auxiliary aids to be notified of emergencies or any other events/announcements (e.g., vibrating pager, visual/vibrating alarms, vibrating watch, and/or message boards).

YEH, John Reg. No. 50807-037 Camp 1 Remedy ID #812650-F2

#### Part B - RESPONSE

This is in response to your Request for Administrative Remedy received on March 13, 2015, in which you allege you are not being provided reasonable accommodations as a deaf person. You claim you require a videophone, interpretive services for "Medical Treatment and Prison Services Proceedings", and Auxiliary Aids for Effective Communication and Safety. You have also specifically requested to have a meeting with the Psychologist with an American Sign Language (ASL) interpreter.

A review of your request shows you are being provided the access to the same or similar privileges and services as all other inmates. Inmates are not provided access to videophone services for normal communication with family, friends, and/or attorneys: they are limited to email, visiting, and telephonic contact. You are also provided access to e-mail and visiting contact, and as an alternative to the telephone, you were offered access to a TTY device but have chosen not to use it. You have communicated with staff in writing and may continue to communicate in writing with staff and inmates who do not use sign language. Should you encounter a specific situation in which written communication is not possible adequate, you should bring it to the attention of the Department Head responsible for that area. However, on March 10, 2015, you were seen by the Psychologist who communicated with you adequately in writing and who determined you do not require further services at this time. Our fire alarm system is equipped with flashing strobe lights which will alert you to an evacuation emergency. Otherwise, staff are aware you are deaf and will ensure you are aware of any other necessary announcements. The loudspeaker system is for the convenience of staff only, and is not used as a primary method to convey information or announce emergencies or warnings. You were provided with a schedule of activities, counts, mealtimes, etc., in writing and must adhere to those schedules like all other inmates. In addition, all announcements and procedural changes are made available to you and all other inmates in writing via the TRULINCS bulletin board.

Based upon this information, your Request for Administrative Remedy is denied.

If you are not satisfied with this decision, you may appeal to the Regional Director, Federal Bureau of Prisons, U.S. Custom House, Second and Chestnut Street, Philadelphia. PA 19106, within 20 Calendar days of the date of this response.

3/20/15

R A Perdue Warden

Case 3:18-cv-00943-MCC Docu	
U.S. Department of Justice	Regional Administrative Remedy Appeal
Federal Bureau of Prisons	1
Type or use ball-point pen. If attachments are needed, submit four copi with this appeal.	ies. One copy of the completed BP-229(13) including any attachments must be submit
From: VEH JOHN T.C.	56867-031 MAY - 42055 Chary 1 k. 11-1
Part A - REASON FOR APPEAL	decision that I wond office sur which Administrative literary is not established I am filing an appeal.
I ensagne com	itiel Administrative literately Ke must
that it blad or blanch 11 30	015 . I I am filming an appeal.
- I dul & copies - Se	e citte live to
- (	Hu . I Shok is my comp unit #1
I'm placing the form	le sur a cidyar s
on March = 6, 2015. Th	Smare lej
MARCH 26, 2015	franco f
Part B - RESPONSE	SIGNATURE OF REPUESTER
Part B - RESPONSE	SIGNATURE OF REPUESTER
See attach	SIGNATURE OF REPUESTER
See attach	REGIONAL DIRECTOR
DATE  I dissatisfied with this response, you may appeal to the General Counsel. You ask of the date of this response.	sol rospense
DATE  f dissatisfied with this response, you may appeal to the General Counsel. You also of the date of this response.  ECOND COPY: RETURN TO INMATE	REGIONAL DIRECTOR  ar appeal must be received in the General Counsel's Office within 30 calendar
See attach	REGIONAL DIRECTOR  ar appeal must be received in the General Counsel's Office within 30 calendar  CASE NUMBER:

UPN LVN

BP-230(13) JUNE 2002 YEH, John

Reg. No. 50807-037 Appeal No. 812650-R1 Page One

#### Part B - Response

You appeal the decision of the Warden at FCI Schuylkill and allege you are not being provided reasonable mental health accommodations, due to you being deaf. You feel you are being denied mental health services assisted by an American Sign Language (ASL) interpreter. You request face-to-face meetings with a Psychologist and an ASL interpreter.

Bureau of Prisons policy states Bureau Psychology staff members are responsible for the assessment and treatment of mental disorders in the inmate population. Bureau Psychologists are responsible for assessing possible symptoms of mental disorder and providing treatment as required.

A review of your appeal revealed the Warden adequately addressed your complaint. You were interviewed by a Psychologist on March 10, 2015, regarding your mental health. The Psychologist communicated with you in writing because of your hearing impairment. The record indicates you reported "loneliness" due to your communication problem, but did not demonstrate any indication of a mental disorder requiring psychological treatment services. As stated by the Warden, should you encounter a situation where written communication is not possible/adequate, then you may bring it to the attention of the respective Department head. Accordingly, your appeal is denied.

If you are dissatisfied with this response, you may appeal to the General Counsel, Federal Bureau of Prisons. Your appeal must be received in the Administrative Remedy Section, Office of General Counsel, Federal Bureau of Prisons, 320 First Street, N.W., Washington, D.C. 20534, within 30 calendar days of the date of this response.

Date: April 29, 2015

egional Director

UPN LVN

SUBJECT: \_

DATE

LAST NAME, FIRST, MIDDLE INITIAL

SIGNATURE OF RECIPIENT OF CENTRAL OFFICE APPEAL

UNIT

REG. NO.

BP-231(13) JUNE 2002

INSTITUTION

# Administrative Remedy No. 812650-Al Part B - Response

You claim staff have failed to provide you reasonable accommodations under the Rehabilitation Act as a deaf person. You request to be provided equal access to an effective telecommunication device, qualified sign language interpreters, and access to auxiliary aids to be notified of emergencies or announcements.

Our review of this matter reveals that the Warden and Regional Director have adequately addressed your concerns. Prison staff have provided reasonable accommodation of your impairment. You have been afforded reasonable and equal ability to participate in all institution programs and activities. You have been offered access to the telephone via the TTY device but you have declined to use it. Your ability to communicate in writing has been facilitated and supported. Prison staff have determined you do not require further services at this time; however, you have been advised to report to appropriate staff should you encounter a specific situation in which written communication is either not possible or inadequate. We concur with the responses provided and find no need to elaborate.

In order to exhaust under the Prison Litigation Reform Act for claims alleging discrimination on the basis of handicap in a program or activity conducted by the Bureau of Prisons, you must also file an administrative complaint under 28 C.F.R. § 39.170 within 180 days of this response. Complaints should be submitted to the:

EEO Officer Federal Bureau of Prisons, Central Office 320 First Street, NW Washington, D.C. 20534

Accordingly, your appeal is denied.

Date

Ian Connors, Administrator National Inmate Appeals € ~1